

Kitchen

replacement information pack

Contact us

While we are working in your property, you might have some concerns or questions or you may need to contact us urgently about the works so here are a few useful numbers.

Mears

Crawley Borough Council

01293 438111

Planned maintenance team

01293 438248

Security

While works are taking place please put valuables in a safe place as things may be moved so that work can be done. In the unlikely event that something goes missing, please check carefully that you have not mislaid it. If you are unable to find the item, please report it immediately to the police as theft is a criminal matter and inform Mears. You'll need to make a note of the crime number that the police give to you. All work on your home will be stopped until the matter has been resolved by the police.

If you or someone you know would like help with understanding this document please contact the planned maintenance team on 01293 438248 or email: housing.news@ Crawley.gov.uk

MEARS



Before we start work on your kitchen

Planning

If your kitchen needs replacing, you will have the chance to plan your new kitchen with an expert designer. They will take you through the process and the options of where your existing appliances can go. Where possible we will try to meet your needs but there will be occasions when the size and shape of the kitchen will mean that options are limited.

Be prepared

- Once you know when we intend to start work on your kitchen you will need to be prepared
- Pack up everything from your kitchen cupboards and sink units and everything off the top of your worktops and put them in another room
- Remove curtains and blinds from the windows so that they do not get accidentally damaged
- Remove all pictures, mirrors or shelving from the walls and any valuable items from the working areas.

Cookers

We will leave your cooker in the kitchen during the works wherever possible. If space is limited we will move it to another room. If we are unable to reconnect your cooker, for any reason at the end of the working day, an alternative table top cooker will be provided if required.

Washing machine/tumble dryer

To reduce the risk of damage, washing machines and tumble dryers may be stored away from the kitchen area while the works are carried out.

Fridge/freezer

You will need to move these out of the kitchen and reconnect them in another room. If you are unable to do this please talk to the site manager.

Will there be much inconvenience?

We will try our hardest to keep any disruption to you and your family to a minimum but replacing a kitchen is a large piece of work.

The works can be quite noisy and dusty so the contractor will use dust sheets and keep doors closed but, inevitably, some of the dust will find its way into rooms that are not being worked on.

How long will it take?

We aim to complete work on your kitchen within ten working days, but some kitchens may take a little longer.

Painting and decorating is your responsibility. However, as part of this work we will paint the kitchen with two coats of white or magnolia paint, where required.

Kitchen specification

Kitchen base units, wall units and doors (choice of two styles and two or three colours dependent on style chosen)
 Door handles four styles
 Worktops (choice of five colours)
 Stainless steel sink and drainer
 Monobloc (mixer) tap
 Ceramic tiles to walls above work surfaces to a minimum of two courses or 300mm high, full height behind the cooker space (choice of four colours)
 Extractor fan (where possible)
 Non slip vinyl floor covering including dining area for open plan kitchens (choice of six colours)
 Electrical wiring – three switched double socket outlets fitted above the worktops, a cooker control unit and outlet, a switch if an extractor fan is needed and three unswitched and three fused spurs outlets for other appliances
 Gas supply tested where retained
 Waste and service pipes as necessary
 Provide space and plumbing for washing machine
 Provide space for fridge.

Aftercare

Door and drawer fronts

- Spills should be wiped up immediately. A soft cloth and a mild detergent such as washing up liquid is recommended
- Do not use abrasive cleaning agents, bleaches or solvents or scouring pads.

Worktops

- Never place hot pots and pans taken straight from the oven or hob directly onto the worktop, use heat resistant pads to protect the worktop
- Do not cut objects directly on the worktop. Always use a protective board
- Wipe up any spills immediately a mild detergent like washing-up liquid is recommended.

Stainless steel sinks

- Your sink should be washed with warm soapy water, wiped dry and then buffed with a soft cloth to restore the polished surface
- Undiluted disinfectant or bleach will stain your sink and care must be taken to wash this off immediately in the event of any spills
- Do not use harsh abrasives or scouring pads as this will cause scratches to the surface or permanent discolouration.

We are unable to fit your own tiles, flooring or other items.

Remember: If you do any alterations or improvements to your home please contact your neighbourhood housing team for written permission before you do the work.